



# Worry-Free Bookings™

## TRAVELER CANNOT ATTEND THE BOOKING DUE TO



Unexpected illness or other health condition



Adverse weather involving rain or snow



Unexpected travel or transportation delay



## TRAVELER APPLIES FOR REIMBURSEMENT

The Traveler provides the required evidence which varies depending on the type of reimbursement request



## REIMBURSEMENT REQUEST IS REVIEWED

The reimbursement application is reviewed within 1-2 business days

IF APPROVED



## TRAVELER CREDIT CARD IS REFUNDED

The Traveler automatically receives a 100% refund of the booking value minus the Travel Protection Fee to their credit card from Worry-Free Bookings™ on behalf of the Hotelier or Campground



## HOTELIER OR CAMPGROUND IS REIMBURSED AS WELL

Worry-Free Bookings™ reimburses the Hotelier or Campground 100% of the total booking value minus the Travel Protection Fee via either check, credit card, or ACH bank deposit

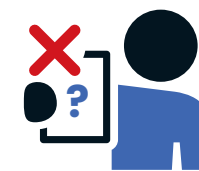


IF DENIED



## REQUEST IS REVIEWED AGAIN

A Worry-Free Bookings™ supervisor attempts to contact the Traveler and request the required evidence



## REIMBURSEMENT IS NOT ELIGIBLE AND IS DENIED

If the Traveler does not provide the requested documentation, the request is denied for a final time

OR



## REIMBURSEMENT IS APPROVED

If the Traveler provides the requested documentation, the reimbursement is approved

